



## PRIVACY STATEMENT WALTHER VASTGOEDBEHEER

Walther Vastgoedbeheer, located at Leenderweg 258, 5644 AD Eindhoven, is responsible for the processing of personal data as shown in this privacy statement.

### Contact details

<https://www.walthervastgoed.nl/>

 Leenderweg 258, 5644 AD Eindhoven

 040-2930737

### Personal data that we process

Walther Vastgoedbeheer processes your personal data because you use our services and / or because you provided us with the information.

Below you will find an overview of the personal data we process:

- First and last name
- Sex
- Date of birth
- Place of birth
- Address
- Phone number
- E-mail address
- Other personal data that you actively provide us for example by telling us your wishes for your new home in correspondence and telephone contact.

### Particular and / or sensitive personal data we process

Walther Vastgoedbeheer processes the following particular and / or sensitive personal data:

- Creditworthiness check
- Pay slip / employment contract
- Excerpt Chamber of Commerce

When you decide to rent a home after a viewing, we need proof of sufficient income. With the credit check we protect you, the landlord and ourselves against misuse. We do this by providing the necessary personal data (including your home address) to a credit rating agency Experian and Creditsafe, which may only use this information for this purpose.

### For what purpose and on what foundation we process personal data

Walther Vastgoedbeheer processes your personal data for the following purposes:

- To be able to call or e-mail when necessary to carry out our services
- To inform you about changes of our services and products
- To deliver goods and services
- Walther Vastgoedbeheer also processes personal data when we are legally obliged to do so, such as information that we need for our tax return.

### Automated decision-making

Walther Vastgoedbeheer does not use automated processing decisions on matters that can have (significant) consequences for persons.



**Walther Vastgoedbeheer**

### **How long we store personal data**

Walther Vastgoedbeheer does not store your personal data longer than strictly necessary to realize the goals for which your data is collected. We use the following retention periods for the following of personal data: Personal data, copy of your ID, proof of income and the credit check are always kept for 20 years. Walther Vastgoedbeheer can be held accountable for up to 20 years. That is why we keep the data for such a long period. This data is stored on our server during the agreement and afterwards we only keep a hard copy locked in the storage room.

### **Sharing of personal data with third parties**

Walther Vastgoedbeheer will not sell your data to third parties and will only provide these if this is necessary for execution of our agreement with you or to comply with a legal obligation. We conclude a processor agreement with companies that process your data in our assignment to ensure the same level of security and confidentiality of your data. Walther Vastgoedbeheer remains responsible for these processing operations.

### **Cookies, or similar techniques, that we use**

Walther Vastgoedbeheer only uses technical and functional cookies. And analytical cookies that do not invade your privacy. A cookie is a small text document that is saved on your computer, phone or tablet the first time you visit our website. The cookies we use are necessary for the technical function of the website and your ease of use. They make sure the website works properly and they will remember your preferences. We can also use them to optimize the website. You can unsubscribe for cookies to change the settings in your internet browser. You can also delete all the previous saved information through the settings of your internet browser.

### **View, modify or delete data**

You have the right to view, modify or delete your personal data. Furthermore you have the right to withdraw your consent to the data processing or to object to the data processing or your personal data by Walther Vastgoedbeheer. Plus you have the right to data portability. This means that you can submit a request to us to send the personal information we hold to you or another organization mentioned by you in a computer file.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to [algemeen@walthervastgoed.nl](mailto:algemeen@walthervastgoed.nl).

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. **Make sure you cover your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and the Citizen Service Number (BSN) in this copy.** This is to protect your privacy. We respond as quick as possible, but within 4 weeks, at your request.

Walther Vastgoedbeheer also wants to point out to you that you have the right the file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done through following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we protect personal data**

Walther Vastgoedbeheer takes the protection of your data very seriously and take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or if there are indications of abuse, please contact us via [algemeen@walthervastgoed.nl](mailto:algemeen@walthervastgoed.nl)